

RIGHT OF REVOCATION

Site B.V., version March 2023

1. Right of revocation

- 1.1 Consumers have the right to cancel the concluded contract within a period of 14 days (the 'right of revocation'). You are not obliged to give a reason for cancelling the contract.
- 1.2 The right of revocation expires 14 days after the day on which the agreement was concluded.
- 1.3 To exercise the right of revocation, you must inform Site of this by means of an unequivocal statement. You can do this by using the revocation form (see below). It is also possible to contact the Service Desk or send a letter or email to Site.
- 1.4 As soon as Site has received the request, Site will send a confirmation by email.

2. Reimbursement

- 2.1 If you make use of your right of revocation, Site will refund all payments made by you as soon as possible.

3. Exclusion of the right of revocation

- 3.1 In some cases the consumer has no right of revocation. This is the case, for example, in the case of a contract for the provision of services, which are carried out entirely by Site during the revocation period and at the express request of the consumer. This is always the case with the service provided by Site, which consists of the registration, transfer or renewal of a domain name by Site on your behalf. These services are usually performed at very short notice. For that reason Site will ask you at the conclusion of the agreement to explicitly agree with the execution of the agreement.
- 3.2 Business customers are excluded from the right of revocation under all circumstances. You are a business customer if the contract can be regarded as part of your commercial or professional activities.

Model revocation form

(If you wish to withdraw from this agreement, please complete and return this form to us).

Att.

Site B.V.

Landdrostdreef 124

1314 SK Almere

The Netherlands

I/We (*) hereby revoke the contract concluded by me/us (*) for the provision of the following services:

Ordered on (*)/ received on (*):

Name of consumer(s):

Address of the consumer(s):

Signature of the consumer(s):

Date:

(*) Delete what does not apply.

End of the model revocation form